



## WELCOME TO SPRING BREAK 2019

Below are important facts about your check in for your upcoming trip with Inertia Tours.

Please read this ENTIRELY prior to arrival

Your group CANNOT CHECK IN if you have a balance due upon arrival. This will greatly add to the check in length. Please login to your account to make sure that you and your roommates have zero balances prior to arriving

### **Inertia Tours contact information in South Padre:**

Normal Office Line open 10 am.-5 p.m CST.

800 821 2176. Our office is NOT open on check in days, we are at the Pearl Resort. Go there.

Office is located at 1004 Padre Blvd, inside the Suites at Sunchase. As you enter front doors behind pool to street, we are to the right in a storefront We also staff all of our night time main event parties as well as our check in days at the Pearl.

### **Check – In Procedures:**

Check ins occur on March 2, 3, 9, 13, 17, and 23<sup>rd</sup> at the Pearl Resort Conference Center.

Arriving any other day? You must email [info@inertiatours.com](mailto:info@inertiatours.com) your planned arrival day and time so we can accommodate you

Pearl address is: 310 Padre Blvd, South Padre Island TX 78597

No matter where you are staying, you check in at the Pearl Resort conference center. Do NOT proceed to the property directly they will not check you in. Free Parking for check in's is available at the Pearl in the parking garage ramp OR surface parking. If/when this is full, satellite parking is FREE at Schlitterbahn Waterpark (NOT the hotel, the waterpark) parking lot. We have a golf cart runner for transport to the Pearl.

Most common question we get is...**WHAT PROPERTY ARE WE ACTUALLY STAYING AT?**

We provide this info a minimum of (5) days prior to your arrival if, and only if 100% of you and your group members are PAID IN FULL. If not, we will not provide!

Remember – drinking ie open containers in vehicles as well as the street and/or parking lot/parking garage areas IS ILLEGAL. There is a \$250 fine for open containers in these areas. Open containers are legal on the beach if 21, and you must have ID on you

Upon arrival, enter front desk area of Pearl. You will see our staff. The check ins occur at the Hotel conference center past front desk and we stage people to go up the stairs to the 2<sup>nd</sup> floor if they have their document copies ready to go. COME WITH COPIES we do not have a copier!

Check ins occur between 9 am – 10 pm. After hours check ins carry a \$50 fee for the group in cash (not per person, for the GROUP) and we do these 24 hrs a day.

Required Welcome Briefings for check ins begin at 9 a.m. For check in, we need the entire group present. Briefings are

required to be checked in and get keys as well as get your VIP scannable wristbands for all the parties & meals

Keys are not ready (for actual check in) until 3:30 pm You cannot directly check into your property around us, they do not allow that as we have to cover property rules and local laws so you are not evicted. Understand that attempting to "sneak in" unregistered and/or unpaid guests results in **immediate eviction** for your entire group. It's not worth it.... email us to add them & yes they pay.

All check-ins to all properties occur at our check in- **never** at the property.

**When you arrive you will need:**

1. Copy of your State issued ID (arrive with a paper COPY in hand 1 for each person) and the actual physical ID in hand. WE DO NOT HAVE COPIERS COME PREPARED
2. Signed Conduct Agreement Form printed, signed, and dated 1 form for each group
3. Over occupancy form signed by all (if in condos, explained below)
4. A credit or debit card "in hand" to be imprinted to insure against damages to rooms (1 per person) everyone must put down a valid credit or debit card at time of check in. We do NOT charge it unless damages and/or excessive cleaning fees occur.
5. If you or anyone in your group has an existing balance, you must pay it plus \$50 surcharge. Expect adding 1 to 2 hours to your check in process for no reason if this occurs. Verify you are paid in full a minimum of 7 days prior to arrival!

Once this information is turned in upon arrival to our staff you are given a welcome briefing time for your group. You are free to enjoy the welcome party at the hotel pool or do whatever you wish. Ask staff for meal & drink specials the hotels have for our students.

Please understand on Peak Check in days of March 9 and March 17<sup>th</sup> this can be a lengthy process due to the extreme volume of travelers. We appreciate your patience in advance - the system is organized, but intoxication and general exhaustion lead to some wasted time re-explaining things. *It will all be worth it - just be mentally prepared.*

Once your group leader gets keys & check in after 330 pm, you & your group need to inspect your condo right away, note any damages/missing items to our office by 12 midnight **the day you check in** simply fill in the inspection form you are given with your keys, take a picture of it, and email it to us. If you fail to return the form via email (email address on bottom of form) - we'll assume that the unit is in perfect condition, & you'll be held responsible for damages or missing items. DO NOT SMOKE IN UNITS - not the devil's lettuce nor cigs. \$250 fee if you do. Don't do it....

Treat your Red Carpet VIP Wristbands like cash. They are scanned at the club doors so you don't have to pay the cover charge. VIP Entrance is set until 11 pm. After 11 pm you still get in free but the separate entrance is no longer available & extended wait times to gain entry via (though still free) are to be expected.

Meals are scannable on your Red Carpet Wristbands. The included meals do not include a required \$2.00 cash tax/tip per meal per person. Breakfasts are until 10:30 am at Pier 19. The other meal for the day there is one set restaurant but you can go anytime it is open after 11 am. That restaurant will have 1 to 3 choices off a special menu. Remember, most of you have condos. These also have full kitchens. There is a Super Walmart on the mainland in Port Isabel for cheap food to make as well.

Condos do not have daily maid service. Linens / towels can be exchanged however.

You will be issued one parking space per 6 individuals or condo. Hotel rooms, efficiencies and 1 bedroom condos = one parking permit, 2 and 3 bedroom condos = 2 permits). Additional parking permits are not available. Free parking at the South Padre Post Office is the other option if extra cars.

Please be advised if you booked over normal occupancy which the majority of our clients do, come prepared with an air bed and bedding. You are required to sign an Over Occupancy Form and bring it with you so everyone in your group is informed. **If you took advantage of GROUP PRICING you will be over normal occupancy and this form is required** - with a max of 5 in a hotel or efficiency, 6 in a 1 bedroom condo, 8 in a two bedroom condo and 10 in a three bedroom condo. The condos are spacious and if you come prepared it is great.

You must check out with all keys returned to the drop box at our office by 10:30 a.m. on your check out day, if you fail to return your keys by that time, you will be charged \$350 on the credit cards for late check out. Units must be left with all trash bagged & tied, floors swept, and dishes in the dishwasher with it turned on.

Check outs at the front desk **and not our office** should be done at Sunchase, Peninsula, Schlitterbahn, and Inverness....and for any of **our hotel guests** not in condos. All other condo check outs keys are due back to our office by 10:30 am.

If you are arriving March 9<sup>th</sup> or March 13<sup>th</sup>, expect a 1 to as much as 4 hour wait to get across the causeway (bridge) from the mainland to the Island. Use poddy before.

Bring sufficient money on your vacation as a minimum \$100 per day per person to spend is recommended. Some clubs do NOT accept credit cards, get cash onsite

1. There's a Walmart in Port Isabel. (the City just across the bridge on the mainland from Padre) Buy your stuff there, right before you cross the bridge to the Island.
2. The Blue Marlin IGA is the supermarket out on the island. The prices actually aren't that bad cuz' of the Walmart on the mainland. CVS also has some grub/sunscreen/etc.
3. Use Ben's Liquor Warehouse by the Blue Marlin. Don't buy glass, you can't bring that on the beach. Ben's carries Kegs but they are not allowed on condo or hotel properties but are legal on the beach + party cruises
4. .Arrive around 10 pm to the parties at night to avoid long lines for VIP

ATTIRE: South Padre does not have a dress code, however Padre can be windy & Cool. 50 degrees at night is possible, as well as misty rain, plan for that as well as breezy outdoor conditions. The wind is what can be chilly especially at night.

Use our parties to party. If you party in the condos after 11 pm, you risk eviction. Pregame is one thing. After bars will get you evicted.

Again, all Inertia units are non smoking. Do not throw things off balcony = eviction

Get on the Red Carpet VIP Party schedule. Our clubs are the best, we 100% guarantee the largest college student parties. AVOID "promoters" going door to door selling "concert" or "beach party" tickets- they can sell fake tickets and scam you. Their stuff sucks as they bring no one to the Island like we do.

All Inertia events for Red Carpet VIP Wristbands are guaranteed admittance prior to 11 pm and are 18 years of age or older to attend. The drinking age is 21

Driving YOUR vehicle here? We recommend pre-collecting for gas, an oil change, and a car wash/detail from your group. If you fail to do this, people will spend all their money & you will get stuck - not fair when your car got the wear and tear.

**Final suggestion if you are road tripping down:** If you do NOT have roadside assistance on your car, call your auto insurance and add it (like \$25/month) OR get AAA plus membership online. If you have a break down or flat on the way down or back, this will be THE BEST money you have ever spent. Ask your Parents about this. It can really save the day!

Questions?

**Easy.**

Email us: [info@inertiatours.com](mailto:info@inertiatours.com)

Call us: 800.821.2176



**OVER NORMAL OCCUPANCY  
RELEASE FORM**

Date of Arrival\_\_\_\_\_

Group Leader Name:\_\_\_\_\_

Property\_\_\_\_\_

You have selected accommodations Over Normal Occupancy if you have **more** than OR are group pricing:

- 4 people in an efficiency or 1 bedroom condo
- 6 people in a two bedroom condo
- 8 people in a three bedroom condo

We need ALL occupants in the group to sign & date this form that they have read & understand in the Terms & Conditions (Tour Participant Operator Agreement) the type of condo you've booked pertaining to bedding.

In the past, we've had some issues with groups that wanted a certain price per person for their trip, then when the group arrived, seemed surprised to find that there wasn't a hard bed provided for each person. If you are over occupancy, Inertia will provide AT NO CHARGE one airbed per group to accommodate you, as long as you return it with your keys in good order when you check out. (fee of \$35 per bed not returned or damaged – NOTE: bring extra bedding for air bed we do not provide that)

Typical condo bedding provided by unit type:

- Efficiency or One Bedroom Condos – One Double Bed or Queen +
- A pull out sleeper sofa double in size
- One Bedroom Condos – Double, Queen, or King in Bedroom, pull out sleeper –
- Some units do have two twin or double beds in lieu
- Two Bedroom Condos – King or Queen in Master, two singles or one double in 2<sup>nd</sup> bedroom, pull out sleeper sofa double in size in living room
- Three Bedroom Condos– King or Queen in Master, two singles or one double in 2<sup>nd</sup> bedroom, two singles, bunk beds, or a double/queen in 3<sup>rd</sup> bedroom, plus a pull out sleeper sofa double in size in living room

The bedding situation really depends on what the individual owner of that condo unit desires to have within their unit. Many Owners actually place bunks & extra doubles in their units (super common, by the way). We want to under promise & over deliver in every aspect of our vacation packages, so each client has a favorable experience.

Print all Names in the group, as well as provide signatures with date of signing to qualify for Express Check In if you are (over occupancy) that each person understands this situation. Make COPY if more than 10 in GROUP

Full Name:\_\_\_\_\_

Name\_\_\_\_\_

Full Name\_\_\_\_\_

Name:\_\_\_\_\_

Full Name:\_\_\_\_\_

Full Name \_\_\_\_\_

Name \_\_\_\_\_

Full Name: \_\_\_\_\_

Name: \_\_\_\_\_

Full Name \_\_\_\_\_

Name \_\_\_\_\_

Full Name: \_\_\_\_\_

**Tour CODE OF CONDUCT AGREEMENT**

**Guest Name:** \_\_\_\_\_

I authorize the use of my credit card as written on this form to cover any damages and/or incidentals rooming with Inertia Tours. Incidentals are, but in no terms limited to: smoking in non-smoking units, hot tub/pool damage, burns or stains to furniture or carpet, holes in walls, theft, property common area damage, as well as excessive cleaning fees. I also agree to the following rules regarding the units/rooms of the property complex.

- 1. For non returned CONDO keys there is a \$150 rekey fee**
- 2. No pets are allowed in any of the units.**
- 3. No kegs are allowed in any of the units/room.**
- 4. Check-out time for all units is 10:00AM. NO Late check outs will be permitted. Keys due back to Inertia office at 1004 Padre Blvd by 10:30 a.m. Keys go to front desk of all hotels as well as condos of Sunchase, Peninsula, & Inverness Condos. All other condos return keys to Inertia office drop box outside our office door**
- 5. All condo units must be left "broom swept clean" with all dirty dishes in the dishwasher & turned on, all towels in the tub, and all trash bagged & tied off or a \$250 excessive cleaning fee is assessed. DO NOT USE towels/wash clothes to clean shoes or for makeup removal. Damaged towels are \$35 per towel and \$20 per wash cloth**
- 6. The hours between 11PM and 8AM are QUIET HOURS. Excessive noise will not be tolerated. Eviction occurs automatically if you are on balconies after 11 pm. Parties in units are forbidden! Be smart – sleep/eat/romance in condos not party**
- 7. Occupants are subject to eviction & fines in the event of excessive noise. No refunds will be granted due to eviction and/or fines. Please be aware that every complex has local residents residing in them that will not tolerate misbehavior.**
- 8. Any unregistered guests found to be "snuck in" to hotel and/or condos will result in immediate eviction of the entire group with no refunds. Do not take the risk.**

**IMPORTANT: BE SURE TO LOOK OVER YOUR UNIT FOR DAMAGE! You are given a unit condition report with your keys. Inspect unit, note any damages, take a picture of the form and email to: inertiainspectionreports@gmail.com by 12 midnight on day of check in OR WE ASSUME UNIT IS MINT**

I, the undersigned, Hereby waive all rights to charge disputes to my card as outlined above & agree to all tenants held within this Lodging Code of Conduct Form, and waive all right of refusal regarding damage assessment of the unit/room/complex for which I am assigned unless unit condition report is on file. Your card would be charged as Justours

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Printed Name on Card: \_\_\_\_\_

Type: \_\_\_\_\_ CVV: \_\_\_\_\_

Credit Card Number: \_\_\_\_\_

Exp Date: \_\_\_\_\_

**PLEASE DO NOT SMOKE ANYTHING IN THE UNITS. DAMAGE FEES WILL BE APPLIED. DO NOT Throw anything off balconies or immediate eviction will result.**